



How to Submit a Warranty Claim

Our lifetime warranty is simple: **if you purchase a Kokopelli Music battery from us, we will replace it anytime, no questions asked, for only a nominal shipping and handling fee**. If you purchased an LCD screen from us, or purchased one of our products from one of our resellers, we'll replace it for a substantially reduced price. To submit a warranty claim, just print this form and fill it out, and send it to us with your old item and payment.

Name: _____
 Address: _____

 City: _____ State: _____ Zip/PostalCode: _____
 Country: _____ Email: _____

Ipod Model (circle one): 1st Gen 3rd Gen 4th/Photo 5th/Video Nano Mini Other
 Kokopelli Product (circle one): Battery LCD screen
 Who did you purchase it from?
 from Kokopelli Music: Order#: _____ Date: _____
 from another company: Name: _____ Date: _____

Cost Calculator:

STEP 1: What are you returning? If you are returning a battery that you bought from us, enter \$0. If you are returning one of our batteries that you bought from someone else, enter \$10.00. If you are returning an LCD screen that you bought from us, enter \$20.00.	
Step 2: Do you want us to install it? If yes, enter \$20.00 for a battery or \$30.00 for an LCD screen. If you will install it yourself, enter \$0.	
Step 3: How do you want it shipped? For Priority Mail in the US, enter \$10.00. For First Class Mail in the US, enter \$6.00. For shipping to Canada, enter \$7.00. For shipping to any other country, enter \$10.00.	
TOTAL	

Please send this form, plus your old item(s) and a check or money order for the amount due, to:
 Kokopelli Music Warranty Dept.
 30 Bethany Drive
 Pittsburgh, PA 15215 USA

Payment: Don't forget to include payment using check or money order! Sorry, we do not accept credit cards or PayPal payments on warranty replacements.

Questions? Contact us at info@kokopellimusic.us

Thank you!

- your friends at Kokopelli Music